

Section I - NOTICE INVITING e-TENDER

West Bengal State Electricity Transmission Company Limited

(A Govt. of West Bengal Enterprise)

Office of the General Manager(HR&A)

CIN: U40101WB2007SGC113474

ABRIDGED NOTICE INVITING e-TENDER

For

Closed User Group (CUG) Connection Scheme

[Domestic Competitive Bidding]

NIT No: GM(HR&A)/WBSETCL/CUG/2017-18/09 DT 07.09.2017.

WBSETCL invites e-tender from eligible and qualified bidders for utilisation of services for closed user group (CUG) mobile phone connection scheme to the officials of WBSETCL for the contract period of two years .

Interested bidders may obtain bidding documents by registering themselves to the e-tendering portal (<https://wbtenders.gov.in> or <https://etender.wb.nic.in>) and thereby downloading the bidding documents from 07.09.2017 at 11:00 A.M. and shall be submitted up to 01.00 P.M on 12.10.2017. Detailed NIT is also available on WBSETCL website (www.wbsetcl.in) and can be downloaded from the website for bidders' information only.

WEST BENGAL STATE ELECTRICITY TRANSMISSION COMPANY LIMITED

(A Govt of West Bengal Enterprise)

CIN: U40101WB2007SGC113474

Office of the General Manager(HR&A)

Regd. Office: Vidyut Bhavan (8TH Floor), Block-‘D’,
Bidhannagar, Block-DJ, Sector-II: Kolkata: 700 091

Ph No: (033) 2319-7670; Fax: (033) 2334-2218;

E-mail-fl.wbsetcl@gmail.com

Website- www.wbsetcl.in

DETAILED NOTICE INVITING e-TENDER

For

[Closed User Group (CUG) Connection Scheme]

[Domestic Limited Competitive Bidding]

NIT No: GM(HR&A)/WBSETCL/CUG/2017-18/09

DT 07.09.2017

- 1.0 WBSETCL invites e-tender from eligible and qualified bidders for utilisation of satisfactory services in regard to closed user group (CUG) mobile phone connection scheme to the officials of WBSETCL for the contract period of two years.
- 2.0 Detailed Specifications, scope of Works & Services and terms and conditions thereof are given in the bidding documents, which are available at the online e-tendering portal <https://wbenders.gov.in/> or <https://etender.wb.nic.in> as per the following schedule:

Bidding document No	:	GM(HR&A)/WBSETCL/CUG/2017-18/09 DT 07.09.2017
Date of uploading of N.I.T. & other Documents (online) (Publishing Date)	:	07.09.2017 from 10:00 AM
Documents download start date (Online)	:	07.09.2017 from 11:00 A.M.
Request for clarifications to be sent to the address given in clause 9.0	:	Up to 12.09.2017 by 04.00 P.M.
Pre-bid meeting	:	15.092017 at 2.30 P.M.
Bid submission start date (On line)	:	22.09.2017 from 10.00A.M.
Last Date of submission of original copies for the cost of Tender Fees, Bid Security(As per Annex-3b),Original Power of Attorney & Affidavit regarding Eligibility(duly notarized) along with one (01) replica of the uploaded offer bid (except BOQ,Annex:2) as Hard Copy(off line) .	:	13.10.2017 up to 02.00 P.M.
Bid Submission closing (On line)	:	12.10.2017 upto 4:00 P.M.
Opening of bid (Online) [Techno-commercial bid]	:	16.10.2017 from 12:00P.M.

Opening of Price bid (Online)	:	The bidders shall be informed of the date & time of the opening of the price bid at a later stage after techno-commercial evaluation
Cost of the Tender Document	:	Rs.5000.00 [Rupees five thousand only]

In the event of e-filling, intending bidder may download the tender documents from the website <http://etender.wb.nic.in>, <http://wbtenders.gov.in> directly with the help of Digital Signature Certificate. Necessary cost of tender documents (tender fees) as mentioned above may be remitted through in the form of a Demand Draft/ Pay order/ banker's cheque payable at Kolkata drawn in favour of "WEST BENGAL STATE ELECTRICITY TRANSMISSION COMPANY LIMITED" from any scheduled commercial bank and also to be documented through e-filling. The original Demand Draft / Pay Order against tender fees & Bid Security [as per Annexure -3b] should be submitted physically (offline) to the Office of The General Manager, HR&A, WBSETCL under sealed cover on or before the scheduled date & time as specified above.

- 3.0 Uploading of bidding documents shall not automatically construe that the bidder fulfils the Qualifying Requirements which shall be determined during bid evaluation based on data/documents submitted by the bidder. Bid documents are not transferrable.
- 4.0 The purpose of the pre-bid meeting will be to clarify the scope of work, and any issues regarding the bidding documents and the Technical Specifications, if raised at that stage by the bidders. The WBSETCL shall not be under any obligation to entertain /respond to suggestions made or to incorporate modifications sought for by the bidders during the pre-bid meeting or thereafter.
- 5.0 All bids shall remain valid up to a minimum period of **one hundred and twenty (120) days** from the next day of **price bid opening date**.
- 6.0 All bids must be supported by **bid security** for an amount of **Rs.100000 [Rupees One lac only]** in the form of Demand Draft / Pay order / Banker's Cheque drawn in favour of "WEST BENGAL STATE ELECTRICITY TRANSMISSION COMPANY LIMITED" from any scheduled commercial bank, payable at Kolkata, or a Bank Guarantee from any scheduled commercial bank favouring WBSETCL which shall remain valid for a period of one hundred and eighty (180) days from the next day of techno-commercial bid opening date with a further claim period of thirty (30) days. Bids shall be rejected by the WBSETCL, if the bidder fails to submit original Bank Guarantee/Demand Draft / Pay Order/ Banker's Cheque against tender fees & Earnest Money Deposit (EMD) physically to the Office of The General Manager(HR&A), WBSETCL under sealed cover on or before the scheduled date & time as specified above. For preparation of BG the Bank details of WBSETCL is given below:

Name of the Bank: CANARA Bank

Address of the Bank: Sector-III, Salt Lake City, Kolkata-700091

Account No.: 2549201000230 and IFSC: CNRB0002549

7.0 Qualification Requirement for Bidders:

7.1. Following shall be the qualification requirement:

Technical:

1. Bidder must have a valid license/ permit holder to operate as GSM Service provider in Kolkata & West Bengal Telecom Circle. Country wide Roaming Network availability is a must requirement.
2. Bidder should have minimum 5 years experience as independent GSM Mobile Service provider with valid license and permit etc in Kolkata and West Bengal Telecom Circle. (*Country wide roaming Network availability is a must.*)
3. Bidder should have provided single GSM mobile CUG at least 1000 active connections for at least one individual customers over the past 3 years preferably in Central or State Govt/ PSU.
4. The bidder/ service provider should provide a Network of 3G/4G service in voice as well as data and that must be applicable in all places. In case of non availability of 4G service in a particular area, 3G service in both voice and data must be available automatically.
5. Bidder should have appropriate experience in providing GSM Mobile CUG of 3G or above technology throughout Kolkata and West Bengal.
The bidder should have valid 3G/4G spectrum in its possession in both Kolkata and West Bengal Circle.
6. The bidder should provide existing portability without any additional cost.
7. The bidder/ service provider should have **license for PAN India presence** i.e. for entire India with connectivity/compatibility with other service provider.
8. The bidder/ service provide should posses a **maximum frequency bandwidth** – [For Kolkata - 900 MHz(3G) & 2300 MHz(4G) & for Rest of West Bengal – 1800 MHz(3G) & 2300 MHz (4G)].
9. The bidder / service provider should posses **DBM(signal strength)** – [From (-) 89 and below].
10. The bidder must qualify quality of service in terms of a) Network Availability, b) Connection Establishment (Accessibility), c) Connection Maintenance (Reliability) & d) Point of Interconnection Congestion for latest two consecutive Quarterly Performance Monitoring report of TRAI/DoT.

Financial:

- i. Liquid Assets (L.A) as per the last audited accounts available should be **Rs. 1250000.00** [Rupees Twelve Lakhs fifty thousandOnly]. Bidder shall have Liquid Asset (L.A) and/ or evidence of access to or availability of credit facility of equivalent amount.
- ii. Minimum Average Annual Turnover (MAAT) for best three (03) years out of the last five (05) financial years excluding non-recurring item should be **Rs.7500000.00** [Rupees Seventy five Lacs Only].
- iii. Net Worth should be positive.

7.2. **The bidder shall upload**, as part of his techno-commercial bid, documents establishing the bidder's qualifications to execute the Order to the satisfaction of the WBSETCL. All documents required to establish bidder's financial and technical qualification must be submitted as part of techno-commercial bid. In particular, the following documents need to be uploaded by the bidder:-

- a. Copy of valid license/ permit to operate as GSM Mobile Service Provider in the respective circles.[**Applicability up to the extent of meeting Technical QR**].
- b. List of few Major/ Common User Group (CUG) projects executed/ (completed) in the last 3 years and their present working status with customer details supported by documentary evidence.[**Applicability up to the extent of meeting Technical QR**].
- c. Documentary evidence of executing projects covering all the aspects as well as Satisfactory completion/ on-going certificate stating value of work and No. of active connections from the client.[**Applicability up to the extent of meeting Technical QR**].
- d. The bidder should provide self declaration along with the current report from the concerned regulatory body of India in regard to Network of 3G/4G service in voice as well as data and that must be applicable in all places. In case of non availability of 4G service in a particular area, 3G service in both voice and data must be available automatically. [**Applicability up to the extent of meeting Technical QR**].
- e. Documentary evidence regarding having appropriate experience in providing GSM Mobile CUG of 3 G or above technology throughout Kolkata and West Bengal with at least 95 % good voice call certified by latest TRAI/DoT report.
Also Bidder to upload documentary evidence of having valid 3G/4G spectrum(both) in its possession in both Kolkata and West Bengal Circle.[**Applicability up to the extent of meeting Technical QR**].
- f. The bidder should provide self declaration along with the current report from the concerned regulatory body of India in regard to **maximum frequency bandwidth** –

[For Kolkata - 900 MHz(For 3G services) & 2300 MHz(4G services) & for Rest of West Bengal – 1800 MHz(3G services) & 2300 MHz (4G services)].

- g. The bidder should provide self declaration along with the current report from the concerned regulatory body of India in regard to **DBM(signal strength)** – From (-) 89 and below.
- h. The bidder should provide license for **PAN India presence** i.e. for entire India with connectivity/compatibility with other service provider
- i. Audited Annual Accounts of the company for the last Five (5) years (in case of companies)

or

IT Return duly acknowledged by the tax department for the last Five (5) years (in case of bidders other than companies).[**Applicability up to the extent of meeting Financial QR**].

- j. Self-declaration for number of 3 G Towers along with their particular location in both Kolkata and West Bengal Circle.
- k. A detailed information in regard to Key performance of QOS Parameters for Cellular Mobile 3G/4G services as **per Annexure 14**.
- l. Self-declaration for having certified engineers of Manufacturer/ Authorised system Integrator of the manufacturer for offered components that may be required to operate the CUG network by the service provider.
- m. Self declaration regarding providing of portability of existing number without any additional cost.
- n. The bidder/ service provider should submit a self declaration from Chief Financial Officers of concerned service provider regarding installation of New tower installation(if any) for effective service within a time frame of 3 to 6 months.
- o. Self-declaration that the bidder should not have been debarred or blacklisted by any State or central govt/ PSU in India while executing similar nature of work. If any dispute is pending at any Court of Law or under any Arbitration/ similar process pending decision of debarring/ blacklisting , detailed information must be enclosed.
The Bidder who have been delisted or debarred or Blacklisted by any State or Central Government/ PSU in India while executing similar nature of work shall not be eligible any way.
- p. The bidder should submit a self declaration regarding providing of **Escalation Matrix** for services during contract.
- q. Copies of Income tax/ Professional Tax Clearance Certificate / P.T (Deposit Challan)/ PAN card / GST Registration Certificate.
- r. A declaration for Full time engagement of experienced Technical Personnel, the minimum being Engineering Degree holder and/ or Engineering Diploma holder. Also Bidder to furnish authenticated documents in respect of qualification and engagement.

- s. Registered Deed of partnership Firm / Article of Association & Memorandum/ Certificate of incorporation in India etc..

7.3. In addition to above, the bidder shall also be required to meet the eligibility conditions and upload a scanned & digitally signed copy of Power of Attorney in favour of Signatory of the Bid as per Annexure: 4 & an Affidavit regarding Eligibility (duly notarized) as per Annexure: 6 of Section V-A of the bidding documents.

N.B.: The Original Power of Attorney in favour of Signatory of the Bid as per Annexure: 4, an Affidavit regarding Eligibility (duly notarized) as per Annexure: 6 of Section V-A of the bidding documents shall be submitted physically to the Office of The General Manager(HR&A), WBSETCL under sealed cover on or before the scheduled date & time as specified above. Also, one (01) replica of the uploaded offer bid (except BOQ,) is to be submitted as Hard Copy in a separate cover to this office in the mentioned date & time specified above

7.4. Notwithstanding anything stated herein, WBSETCL reserves the right to inquire and review the bidder's capability and capacity to complete the scope of work.

8.0 WBSETCL reserves the right to accept or reject any bid partly or fully or cancel the bidding process without assigning any reasons thereof and in such case no bidder shall have any claim arising out of such action.

9.0 Address for seeking any clarifications on the bid documents:

**The Nodal Officer & Sr. Manager (HR&A), Corporate
Office of The GM(HR&A), WBSETCL
WEST BENGAL STATE ELECTRICITY TRANSMISSION COMPANY
LIMITED**

***CIN: U40101WB2007SGC113474
Regd. Office: VidyutBhavan (8TH Floor), Block- 'D',
Bidhannagar, Block-DJ, Sector-II : Kolkata : 700 091
Ph No: (033) (033) 2319-7670; Fax: (033) 2334-2218;
E-mail-fl.wbsetcl@gmail.com
Website- www.wbsetcl.in***